

Partnership with Parents Policy

ROSC values and encourages the involvement of parents/caregivers in its life. We will promote partnership with parents/caregivers by:

- Providing information on our Aims and Objectives, Policies and Procedures
- Encouraging pre-admission visits
- Creating an environment where mutual respect, trust and open communication are promoted
- Ensuring that all staff/volunteers have a clear understanding of their role and responsibilities in protecting the children and the young people from harm, abuse, bullying and neglect
- Ensuring all staff/volunteers work effectively with parents/caregivers to support the individual needs of each child or young person
- Staff/volunteers valuing and taking account of parent's views
- Providing a private area to have discussions with staff members
- Regularly sharing information with parents/caregivers about their child
- Working with parents/caregivers to promote positive behaviour and to similarly deal with challenging behaviour
- Ensuring parents/caregivers can complain without fear of victimisation
- Treating all parents/caregivers equally and fairly
- Ensuring that parents/caregivers contribute to the evaluation of the work of ROSC
- By maintaining information confidentially while providing parents/caregivers with access to their child's record